

RETURNING TO THE OFFICE AFTER COVID-19



Before the pandemic, many believed that allowing employees to work from home would result in lower productivity.

In April 2020, 30% of businesses worldwide were concerned about employee productivity when working from home.

But those concerns have been resolved over time, as many home workers recorded high levels of productivity.

By August 2020, 43% of businesses worldwide reported increased employee productivity.



2020 WAS A YEAR OF GREAT CHANGE AND UNCERTAINTY



In 2020, the home-based office workforce in Europe was nearly 18x higher than in the previous year.

The way we work has rapidly transformed.



There will be a return to the office, driven by both employers and employees. But office occupancy will not be the same as before the pandemic.

By 2025, the average number of people in the office daily in Europe will be 30.1% lower than in 2019.

Why do employees want to go back to the office?



But there are also reasons not to go back to the office. These include a return on investment in homeworking equipment and cost savings related to operating and managing office spaces.

Employees will return to work in a more complex way. With hybrid working on the rise, the future role of the office is changing.

In 2021, nearly 50% of employees will be in the office at least one day a week.



IDC's 1Q21 Return-to-Work Forecast is now available.

For more information, please contact [Galina Spasova](mailto:Galina.Spasova@idc.com) or visit [idc.com/uk](https://www.idc.com/uk)

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