

# Worldwide AI and Generative AI Spending Guide

AN IDC SPENDING GUIDE

The Worldwide AI and Generative AI Spending Guide examines the artificial intelligence (AI) and generative AI (GenAI) systems opportunity from the use case, technology, industry, and geography perspectives. This comprehensive database, delivered via the IDC Customer Insights Query Tool, allows the user to easily extract meaningful information about the AI/GenAI technology market by viewing data trends and relationships and making data comparisons.

### **Markets and Technologies Covered**

- 3 technology groups with 9 technology categories comprising 16 technologies: Hardware (IaaS, server, and storage), software (AI applications [content workflow and management applications, CRM applications, ERM applications], AI application development and deployment, AI platforms [AI life-cycle software, computer vision AI tools, conversational AI tools, intelligent knowledge discovery software], AI system infrastructure software), and services (business services and IT services)
- 2 deployment types for software: On premises/other and public cloud services
- 42 use cases: Augmented customer service agents, augmented fraud analysis and investigation, augmented threat intelligence and

prevention systems, digital assistants, GenAI, program advisors and recommendation systems, IT optimization, and more

• 27 industries: Banking, insurance, capital markets, healthcare payer, healthcare provider, life sciences, telecommunications, oil and gas, utilities, high tech and electronics, aerospace and defense, automotive, industrial and other manufacturing, chemicals, consumer goods, agriculture and fishing, mining, retail, software and information services, travel and transportation, hospitality and leisure, media and entertainment, engineering/construction/real estate, professional and personal services, education, federal/central government, and state/local government.

#### **Geographic Coverage**

- 9 regions: United States, Canada, Japan, Western Europe, Central and Eastern Europe, the Middle East and Africa, Latin America, PRC, and Asia/Pacific
- 32 countries: Argentina, Australia, Brazil, Canada, Chile, Colombia, France, Germany, Hong Kong, India, Israel, Italy, Japan, Korea, Mexico, Peru, PRC, rest of Asia/Pacific, rest of Central and Eastern Europe, rest of Latin America, rest of the Middle East, rest of Africa, rest of Western Europe, Russia, Saudi Arabia, Singapore, South Africa, Spain, Turkey, the United Arab Emirates, the United Kingdom, and the United States.

## **Data Deliverables**

This spending guide is delivered on a semiannual basis via a web-based interface for online querying and downloads. For a complete delivery schedule, please contact an IDC sales representative. The following are the deliverables for this spending guide:

• Annual five-year forecasts by use case, industry, and technology - delivered twice a year

## **Key Questions Answered**

Our research addresses the following issues that are critical to your success:

- 1. What is the GenAl opportunity in the context of the larger Al market?
- 2. Which technologies will grow the fastest in AI spending?
- 3. Which regions and countries are early adopters of AI and GenAI technologies?
- 4. Which industries show the greatest long-term potential, and which are the largest industries in any specific country for AI and GenAI spending?
- 5. In which use cases should you develop expertise to support your AI/GenAI business?
- 6. What does the future hold for the adoption of AI and GenAI? Which areas should I develop, and which should I avoid?