Geography

Worldwide

North America

Canada
United States

Europe

Austria
Belgium
Denmark
Finland
France
Germany
Greece
Ireland
Italy
Luxembourg
Netherlands
Norway
Portugal
Spain
Sweden
Switzerland
United Kingdom

Central and Eastern Europe

Albania
Armenia
Azerbaijan
Balkans
Baltics/Baltic States (Estonia, Latvia, Lithuania)
Belarus
Bosnia-Hercegovina
Bulgaria
Caucasus (Armenia, Azerbaijan, Georgia)
Central Asia (Kazakhstan, Kyrgyzstan, Tajikistan, Turkmenistan, Uzbekistan)
Croatia
Cyprus
Czech Republic
Estonia
FYR/FYRM (Macedonia)
Georgia
Greece

Hungary
Kazakhstan
Kyrgyzstan
Latvia
Lithuania
Macedonia
Montenegro
Poland
Romania
Russia
Serbia
Slovakia
Slovenia
SouthEast Europe
Tajikistan
Turkmenistan
Uzbekistan
Ukraine
Other Eastern Europe

Asia Pacific (regional research excluding Japan)

Australia
China
Hong Kong
India
Indonesia
Japan – (links to Japan 2nd level)
Korea
Malaysia
New Zealand
Philippines
Singapore
Taiwan
Thailand
Vietnam

Japan
Latin America

Argentina
Brazil
Central America
Chile
Colombia
Mexico
Peru

Professional Services

Education

Business Skills Training (Services)

Corporate eLearning (Services)

IT Education and Training (Services)

Education Industry IT Spending and Trends (Services)

Financial Services

Banking

Financial Markets

Insurance

Government

Federal

Local

State/Provincial

Healthcare

Payers

Patient Delivery Systems

Providers

Life Sciences/Healthcare

Clinical Trials

Manufacturing

Patient Delivery Systems

Payers

Providers

Research and Development

Manufacturing

Aerospace and Defense

Automotive

Chemical

Consumer Packaged Goods

Contract Manufacturing – Hardware

Design Engineering Services

Discrete Manufacturing IT Spending and Trends

Electronics Manufacturing Services (EMS)

Food and Beverage IT Spending and Trends

High Tech

Low-Cost Production

Logistics Services

Manufacturing Supply Chain

Other Discrete Manufacturing

Other Process Manufacturing

Pharmaceutical

Repair and Warranty Services
Spend Management
Strategic Sourcing
Taiwanese Original Design Manufacturers

Media/Broadcast Communications

Cable, Satellite, and other Pay Television Services
Gaming
Interactive TV and Video-on-Demand
Motion Pictures
Online Music Services
Printing, Publishing and Allied Industries IT Spending and Trends
Radio and Television Broadcast
Satellite and Internet Radio
Streaming Media

Retail/Wholesale

Apparel and Accessory Stores
Automotive Dealers and Gasoline Service Stations
Building Materials, Hardware and Garden Supply
Catalog and Mail-Order Houses
Drug Stores
Durable Goods Wholesale
Eating and Drinking Establishments
Food Stores
General Merchandise Stores
Home Furniture, Furnishings, and Equipment Stores
Non Durable Goods Wholesale

Small/Medium Business

Small Business – Cellular Telephony Products/Services
Small/Medium Business – Copiers, MFPs, Supplies
Small/Medium Business – Demographics and Attitudes
Small Business – Internet
Small/Medium Business – Local Area Networks
Small/Medium Business – PCs, Printers, Software
Small Business – Shipping and Postage
Small Business – Telephone and Message Products
Small Business Telecommunications Services
Worldwide Internet Usage

Telecommunications

Transportation and Transportation Services

Air

        Logistics Services
        Rail
        Trucking
    Utilities/Energy
        Electric Services
        Combination Utilities
        Natural Gas Production, Transmission and Distribution
        Sanitary Services
        Water Supply

Business Areas
    Content
        Bio-IT Infrastructure and Applications
        Collaborative Computing
        Content Delivery Networks
        Content and Document Management Services
        Content Management and Retrieval Software
        Content Service Providers
        Enterprise Information Portals
        Digital Rights Management
        Globalization
        Knowledge Management
        Streaming Media
    Customer Relationship Management
        B2B Strategies
        Compliance
        Customer Care Outsourcing
        Customer Relationship Management Applications and Services
    Data Management
        Analytics and Data Warehousing Software
        Content Management and Retrieval Software
        Content and Document Management Services
        Data Management Services
        Information and Data Management Software
        Storage Outsourcing
        Storage Software
    Web Strategies
        B2B Strategies
        eBusiness Consulting
        eCommerce Applications
        eCommerce Integration Services
        Global Internet Markets
        Internet Economy

Mobile and Wireless
Spend Management
Worldwide Internet Usage

Enterprise Integration
Handhelds and PDAs – Enterprise
Business Process Automation and Deployment Software
Enterprise Integration Software
Integration Services
Modular Server Solutions
Mobile Users
Storage Systems
Web Services

Engineering/R&D/Production
Bio-IT Infrastructure and Applications
Contract Manufacturing – Hardware
High-Performance/Technical Computing
Logistics Services
Modular Server Solutions
Storage Systems
Product Life-Cycle Management Solutions

Human Resources Management
Business Skills Training
Collaborative Computing
Corporate eLearning
Workforce Management Applications
Human Resources Management Services
IT Education and Training
Recruiting and Staffing Services

Infrastructure
Bio-IT Infrastructure and Applications
Datacenter Infrastructure
Global IT Markets
Infrastructure Software
Network Infrastructure
Server Infrastructure
Service Provider Infrastructure
Storage Infrastructure

Partnering & Alliances
B2B Strategies
Channels and Alliances – Communications and Networking Solutions

Channels and Alliances – Desktop and Mobile Devices
Channels and Alliances – Printers
Channels and Alliances – Servers
Channels and Alliances – Storage
Contract Manufacturing – Hardware
Small/Medium Business Channels
Software Partnering
Software Strategic Alliances

Security

Security and Business Continuity Services
Security Software
Modular Server Solutions
Security Appliances

Services Provisioning

ASP and Application Management Services
Business Process Outsourcing
Development Service Providers
Global IT Markets
Network Service Provider
Next-Generation OSS and Billing
Software as a Service
Systems Infrastructure Service Provider
Web Hosting
Web Services

Supply Chain Management

B2B Strategies
Collaborative Product Development Applications
Contract Manufacturing – Hardware
Design Engineering Services
Manufacturing Supply Chain
Logistics Services
Product Lifecycle Management Applications and Services
Repair and Warranty Services
Semiconductors
Strategic Sourcing
Supply Chain Services
Transportation Management Services
Warehouse and Transport Enterprise Applications

Communications

Broadband and Optical

3G Wireless Infrastructure

Broadband Markets and Technologies
Interactive TV and Video-on-Demand
Optical Networks
Semiconductors – Broadband and Wireless
Wireless LAN

Communications Market Segments

Business Network Services
Channels and Alliances – Communications and Networking Solutions
Leasing – Communication Systems
Home Networking
Residential Telecommunications Services
Small Business Telecommunications Services
Worldwide Internet Markets
Worldwide Telecommunications Markets

Data and IP Services

Broadband Markets and Technologies
Business Network Services
Frame Relay and ATM
IP VPNs
Internet and Internet Access
MPLS
Web Hosting Services
Web Talk Services

Datacenter Networks and Web Hosting Services

Appliance Servers
Business Continuity
Channels and Alliances – Communications and Networking Solutions
Content Networking
Datacenter Networks
Internet Infrastructure Hardware
Server Interconnects
Storage Interconnects
Streaming Media
Web Hosting Services and Colocation

Enterprise Networks

Channels and Alliances – Communications and Networking Solutions
High Speed Ethernet
IP VPNs
LAN Switching
Leasing – Networking Equipment

Pricing – Networking Equipment
Routers
Semiconductors – Networking
Server Interconnects
Storage Interconnects
WAN

Network and Service Management

Enterprise System Management Software
Network and Service Management
Network Integration Services
Networked Infrastructure Services
Network Optimization
Network Service Delivery
Network Service Assurance
Operating Environments

Next-Gen OSS and Billing

Next-Generation OSS and Billing
Revenue Assurance

Service Provider Networks

Broadband Markets and Technologies
Datacenter Networks
IP VPNs
Optical Networks
Routers
Softswitches and Gateways
VOIP (Next-Gen Voice)
3G Wireless Infrastructure

Value Added Telecommunications Services

Interactive TV and Video-on-Demand
Location-Based Services
Messaging
Photo Messaging and Video Conferencing
Presence and Availability
Voice Portals and Multimodality
Web Talk Services

Wireless and Mobile

3G Wireless Infrastructure
Channels and Alliances – Communications and
Networking Solutions
Location-Based Services
Mobile Infrastructure Software
Mobile Internet Users

Mobile Internet
Mobile Users
Semiconductors – Broadband and Wireless
SMS/EMS/MMS/IM
Tablet PCs
Wireless Business Services
Wireless Consumer Services
Wireless Data
Wireless and Mobile Devices
Wireless and Mobile Infrastructure Services
Wireless LAN

Consumer

Consumer Devices

Blank CD and DVD Media
CD and DVD Drives NEW ADDITION
Channels and Alliances – Desktop and Mobile Devices
Contract Manufacturing – Hardware
Compressed Audio Players
Digital Capture Devices
Digital TV
Digital Video Camcorders
DVD Players
Game Consoles and Game Handhelds
Handhelds and PDAs
Handsets
Home Networking
Information Appliances
Optical Drives
PC Cameras
PC and Device Management Software
Semiconductors – Consumer Devices
Set-Top Boxes and PVRs
Storage Media
Streaming Media

Consumer Internet

Broadband Markets and Technologies
Internet Economy
Enterprise Portals
Identity Management
U.S. Internet User Demographics
Worldwide Internet Usage

Consumer Services

Broadband Markets and Technologies
Gaming
Home Networking
Interactive TV and Video-On-Demand (VOD)
Internet Portals
Location-Based Services
Online Music Services
Photofinishing
Residential Telecommunications Services
Satellite and Internet Radio
Streaming Media
Wireless Consumer Services
Worldwide Internet Usage

Consumer Wireless and Mobile

Channels and Alliances – Desktop and Mobile Devices
Contract Manufacturing – Hardware
Global IT Markets
Handhelds and PDAs
Handsets
Home Networking
Mobile Infrastructure Software
Mobile Users
Tablet PCs
Semiconductors – Consumer Devices
Residential Telecommunications Services
Wireless Consumer Services
Wireless LAN
Worldwide Internet Users

Digital Imaging

Blank CD and DVD Media
CD and DVD Drives
Contract Manufacturing – Hardware
Digital Cameras
Digital TV
Digital Video Camcorders
DVD Players
Optical Drives
PC Cameras
Photofinishing
Semiconductors – Consumer Devices
Scanners
Storage Media
Streaming Media

Education
- Business Skills Training
- Corporate eLearning
- Worldwide Internet Usage

eFinance

ePayment
- Telecom Billing
- EDI

Hardcopy Output
- Channels and Alliances – Printers
- Contract Manufacturing – Hardware
- Document Solutions
- MFPs, Copiers and Fax
- Photofinishing
- Pricing – Printers
- Printers

Home Office
- Corporate Home Workers
- Home-Based Businesses
- Telecommuters

PCs
- Blank CD and DVD Media
- Channels and Alliances – Desktop and Mobile Devices
- Contract Manufacturing – Hardware
- Convertible PCs
- Desktop and Portable PCs
- Hard Disk Drives
- Home Networking
- Leasing – PC and PC Servers
- Mobile Users
- Optical Drives
- PC Cameras
- PC and Device Management Software
- PC Display Technologies
- PC I/O
- Pricing – PCs
- Projectors
- Tablet PCs
- Thin Clients
- Semiconductors – Desktop and Mobile PCs
- Storage Media
- System Support Services

Worldwide Internet Devices

Hardware

Life Sciences/Healthcare Hardware

Clinical Trials

High-Performance Computing

Manufacturing

Payers

Providers

Research and Development

Channels - Hardware

B2B Strategies

Channels and Alliances – Communications and Networking Solutions

Channels and Alliances – Desktop and Mobile Devices

Channels and Alliances – Printers

Channels and Alliances – Servers

Channels and Alliances – Storage

Contract Manufacturing – Hardware

Small/Medium Business Channels

Consumer Devices

Blank CD and DVD Media

CD and DVD Drives

Channels and Alliances – Desktop and Mobile Devices

Contract Manufacturing – Hardware

Compressed Audio Players

Digital Capture Devices

Digital TV

Digital Video Camcorders

DVD Players

Game Consoles and Game Handhelds

Handhelds and PDAs

Handsets

Hard Disk Drives

Home Networking

PC Cameras

Semiconductors – Consumer Devices

PC and Device Management Software

Set-Top Boxes and PVRs

Streaming Media

Worldwide Internet Users

Consumer Services

Broadband Markets and Technologies

Gaming

Home Networking
Interactive TV and Video-On-Demand (VOD)
Internet Portals
Online Music Services
Photofinishing
Residential Telecommunications Services
Satellite and Internet Radio
Streaming Media
Wireless Consumer Services
Worldwide Internet Users
Worldwide Internet Commerce

Contract Manufacturing

Contract Manufacturing – Hardware
Design Engineering Services
Electronics Manufacturing Services (EMS)
Low-Cost Production
Logistics Services
Manufacturing Supply Chain
Repair and Warranty Services
Strategic Sourcing
Taiwanese Original Design Manufacturers

Digital Imaging

Blank CD and DVD Media
CD and DVD Drives
Contract Manufacturing – Hardware
Digital Cameras
Digital TV
Digital Video Camcorders
DVD Players
Optical Drives
PC Cameras
Photofinishing
Scanners
Semiconductors – Consumer Devices
Storage Media
Streaming Media

Education

Business Skills Training
Corporate eLearning
IT Education and Training
Worldwide Internet Usage

Hardcopy Output

Channels and Alliances – Printers

Contract Manufacturing – Hardware
Document Solutions
MFPs, Copiers and Fax
Photofinishing
Pricing – Printers

High-Performance/Technical Computing

Bio-IT Infrastructure and Applications
Clustering
Grids – Compute Data and Application
High-Performance Computing Users
High-Performance Servers
Massively Parallel Processors
Supercomputers
Technical Workloads

Home Office

Corporate Home Workers
Home-Based Businesses
Telecommuters

Leasing

Leasing - Communication Systems
Leasing - Networking Equipment
Leasing - PC and PC Servers
Leasing - Servers and Storage

PCs

Blank CD and DVD Media
Channels and Alliances – Desktop and Mobile Devices
Contract Manufacturing – Hardware
Convertible PCs
Desktop and Portable PCs
Global IT Markets
Hard Disk Drives
Home Networking
Leasing – PC and PC Servers
Mobile Users
Optical Drives
PC Cameras
PC and Device Management Software
PC Display Technologies
PC I/O
Pricing – PCs
Projectors
Tablet PCs
Thin Clients

Semiconductors – Desktop and Mobile PCs
Storage Media
System Support Services
Worldwide Internet Devices

Pricing

Pricing - Networking Equipment
Pricing - Displays and Projectors
Pricing – PCs
Pricing – Printers
Pricing – Servers
Pricing – Software
Pricing – Storage
Pricing – Storage Software

Servers

Appliance Servers
Channels and Alliances – Storage
Contract Manufacturing – Hardware
Datacenter Networks
Enterprise Grids
Entry Servers
High-End Servers
Internet Infrastructure Hardware
Leasing – Servers and Storage
Mid-Range Servers
Operating Environments
Pricing – Servers
Server Blades
Server Form Factors
Server I/O
Server Interconnects
Server Management
Server Provisioning
Standard Intel Architecture Servers (SIAS)
System Support Services
Utilities – Server and Resources

Small/Medium Business

Small Business – Cellular Telephony
Products/Services
Small/Medium Business – Copiers, MFPs, Supplies
Small/Medium Business – Demographics and Attitudes
Small Business – Internet
Small/Medium Business – Local Area Networks
Small/Medium Business – PCs, Printers, Software

Small Business – Shipping and Postage
Small Business – Telephone and Message Products
Small Business Telecommunications Services
Worldwide Internet Usage

Storage Hardware

Blank CD and DVD Media
CD and DVD Drives
Channels and Alliances – Storage
Contract Manufacturing – Hardware
Datacenter Networks
Global IT Markets
Hard Disk Drives
Leasing – Servers and Storage
Network Attached Storage (NAS)
Optical Automation
Optical Drives
Pricing – Storage
Storage Area Networks (SAN)
Semiconductors – Storage
Storage Interconnects
Storage Media
Storage Systems
Tape Automation
Tape Drives

Semiconductors

Contract Manufacturing – Hardware
Semiconductors - Broadband and Wireless
Semiconductors - Consumer Devices
Semiconductors - Desktop and Mobile PCs
Semiconductors – LCD
Semiconductors – Memory
Semiconductors – Networking
Semiconductors – Storage

Wireless and Mobile Devices

3G Wireless Infrastructure
Channels and Alliances – Desktop and Mobile Devices
Contract Manufacturing – Hardware
Handhelds and PDAs
Handsets
Home Networking
Location-Based Services
Mobile Infrastructure Software
Mobile Internet Devices

- **Mobile Users**
- **SMS/EMS/MMS/IM**
- **Tablet PCs**
- **Semiconductors – Consumer Devices**
- **Wireless and Mobile Infrastructure Services**
- **Wireless Consumer Services**
- **Wireless Data**
- **Wireless Business Services**
- **Wireless LAN**

Workstations
- **Graphics**
- **Global IT Markets**
- **Mobile Workstations**
- **Personal Workstations**
- **Technical Workloads**
- **Traditional Workstations**

Web

B2B Strategies
Consumer eCommerce
Data and IP Services
Datacenter Networks and Web Hosting Services
Digital Identity
eCommerce Applications
eCommerce Integration Services
eFinance
Global Internet Markets
Internet Commerce Market Model
Internet Development Tools
Internet Economy
Internet Server Infrastructure
Enterprise Portals
Online Payments
Service Provider Networks
Services Provisioning
- **ASP and Application Management Services**
- **Business Process Outsourcing**
- **Development Service Providers**
- **Global IT Markets**
- **Network Service Provider**
- **Next-Generation OSS and Billing**
- **Software as a Service**

Systems Infrastructure Service Provider
Web Hosting
Web Services
Spend Management
Strategic Sourcing
Web Services
Wireless and Mobile

Global IT and Economic Markets
Global IT Markets
Global Internet Markets
IT and the Economy
Information Society
Executive IT Strategies
Internet Commerce Market Model

Services
Business Process Outsourcing
Customer Care Outsourcing
Finance and Accounting Outsourcing
Human Resources Outsourcing
Logistics Outsourcing
Procurement Outsourcing
Small Business Outsourcing
Consulting
Change Management
IT Consulting
Strategy Consulting
Content and Knowledge Management Services
Content and Document Management Services
Content Delivery Networks
Content Networking
Content Service Providers
Data Management Services
Knowledge Management Services
Streaming Media
Contract Analysis
Services Contract Analysis
Infrastructure Services
3G Wireless Infrastructure
Application Infrastructure Services
eCommerce Infrastructure Services
Information Security Infrastructure Services
Networked Infrastructure Services

System Infrastructure Services
Wireless and Mobile Infrastructure Services

Integration Services

eCommerce Integration Services
Global IT Markets
Network Integration Services
Software Integration Services
Storage Integration Services
System Integration Services
Wireless Infrastructure and Application Services

Outsourcing

Application Outsourcing
Business Service Outsourcing
Content and Document Management Outsourcing
Infrastructure Outsourcing
IT Outsourcing
Offshore Outsourcing
Storage Outsourcing

Services Provisioning

ASP and Application Management Services
Business Process Outsourcing
Development Service Providers
Global IT Markets
Network Service Provider
Next-Generation OSS and Billing
Software as a Service
Systems Infrastructure Service Provider
Web Hosting
Web Services

Solution Services

Customer Relationship Management Services'
Enterprise Resource Management Services
Globalization and Localization Services
Knowledge Management Services
eCommerce Services
Solution Integration Services
Supply Chain Services

Support Services

Help Desk Services
Network Support Services
Software Support Services
Storage Support Services

System Support Services
eSupport Services
Workforce Management Services
Human Resources Management Services
Business Skills Training
Corporate eLearning
Higher Ed eLearning
K-12 eLearning
Recruiting and Staffing Services
IT Education and Training Services
Worldwide Services

Software

Applications and Information Access
Analytic Applications
Compliance
Software As A Service
Bio-IT Infrastructure and Applications
Collaborative Computing
Content Management and Retrieval Software
Customer Relationship Management Applications
Data Warehousing and Information Access
Enterprise Applications
Enterprise Information Portals
Knowledge Management
Product Life-Cycle Management Solutions
Professional Services Applications
Search and Retrieval Software
Treasury Management Applications
Warehouse and Transport Applications
Workforce Management Applications
Application Development and Deployment
Application Development Software
Application Life-Cycle Management
Bio-IT Infrastructure and Applications
Business Process Automation and Deployment Software
Enterprise Integration Software
Information and Data Management Software
Java and .Net
Web Services
Infrastructure Software
Bio-IT Infrastructure and Applications

Enterprise System Management Software
Global IT Markets
Security Products
Mobile Infrastructure Software
Network and Service Management
Next-Generation OSS and Billing
Operating Environments
PC and Device Management Software
Pricing – Storage Software
Storage Software
Web Services